

NHPGear.com Exchange/Return Policy

If you have received your order, and would like to exchange your items for a different size, please follow the guidelines below:

1. Ship the items back to us at:
Technology Media Group
Attn: Purchasing
1262 Viceroy Drive
Dallas, TX 75247
2. After the product is received and inspected to ensure it can be returned into our inventory, we will ship you the new items. If items are returned and appear to be worn or used in any way the items will be shipped backed to you and we will not be able to replace them.
3. We will need the following information to process your exchange:

Description of item(s) to be shipped:

Size Needed:

Credit Card information for return shipping

Type of Card: VISA MC AMEX

Card #: _____

Expiration Date: _____

Security Code (on back of card): _____

Name on Card: _____

Shipping Address:

Attention To: _____

Street: _____

City, State, Zip: _____

Phone Number: _____

Email address: _____

I understand that my credit card will be charge for the cost of shipping the replacement item

Name _____ Signature _____

If you do not wish to ship your items back to TMG, you may arrange a personal exchange at our facility. You **MUST** contact customer service before visiting our office via phone or email. Exchanges not by appointment will not be honored. No in school drop offs/pick-ups will be made under any circumstances. Please contact customer service at 214-267-0535 or Orders@tmguniverse.com for any questions regarding spirit gear.

TMG will NOT grant a refund unless merchandise has a manufacturer defect. All potential refund merchandise is subject to inspection by TMG. Any questions regarding PE Shorts & their requirement need to be directed to Coach Moreno at North Hills. TMG has a 30 day return policy on all items in their original condition.