

North Hills School

NHPGear.com

Terms and Conditions

1. This form is valid for all orders starting August 1st, 2008
2. We encourage parents to confirm with their child (children) sizes prior to placing an order. If you need help with sizing refer to the sizing chart off the home page on NHPGear.com. When checking out you will be required to confirm that you have reviewed the sizing chart before being able to checkout. The sizing chart will help you determine the right size for your child. All sales are final unless there is a material defect.
3. Shipping and sales taxes are added to each order.
4. We accept, Visa, MasterCard, American Express and Discover as forms of payment.
5. Most orders will ship within 5-7 days with some specialty items taking longer but NHPgear.com will do everything we can to ship orders out as soon as possible. Orders ship via UPS Ground or similar service, according to the carrier STD service guidelines. Orders can not be shipped to USPS PO Boxes.
6. All sales are final. Garments shipped in error or containing fabric or manufacturing defects will be replaced at no charge. The problem must be reported within three days of receiving the order. Email RMA@NHPgear.com if you have a material defect. We will send you a return form with specific instructions on how to process your return. Merchandise returned without this form will not be accepted.
7. Returns for reasons other than incorrectly shipped items or material defects will not be accepted. Return claims must be processed within 15 days from date of shipping. We will send you a return form with specific instructions on how to process your return - Goods sent without this form will not be processed. Items can not be returned to the school since the school is not responsible for processing returns, exchanges, or backorders.
8. Claims for shortage in shipment must be made upon receipt. Late claims will not be honored.